

WYATTS TOWING

ESTABLISHED 1965

Property Manager FAQ's

Can you help me solve my parking issues?

Absolutely! We specialize in working with property owners of all kinds to help solve the parking problems they are experiencing. We work with thousands of properties to improve their parking and have probably seen a situation similar to yours. Call today to speak to a member of our team about how we can help make sure you have adequate parking for your customers and tenants.

Where do I get towing signs?

We provide towing signs at no charge. We can also install the signs in most circumstances. If your application requires custom signage, we work with several printers and will help you get the signage you need. Please call us today to have some signs installed.

Are you insurance and properly licensed?

We have several millions dollars of insurance which exceeds the minimum requirements set by the Public Utilities Commission. We are licensed by the PUC have all other licenses as required. We are aware of and follow all regulations governing our industry. In addition, we are members of Compliance Depot, Net Vendor and other vendor management programs. We want to make working with us as easy as possible!

Can you help us with a permit parking program?

We have years of experience implementing parking permit programs at many different kinds of properties. We work with dozens of properties with different parking pass programs and can talk with you about the pros and cons of each program. Recently, we became the exclusive vendor for Onlineparkingpass.com (insert URL to OLPP Internal page) in Colorado. Our customers have found that this new electronic solution has solved many of the issues associated with traditional parking passes. Call us today to set up an appointment to have us come out talk parking passes.

Do you notify me when a vehicle is towed from my property?

If we have monitoring agreement in place for your property, we will provide you with a login to our Wyatts Online system. You will be able to see all activities by our company on your properties in real time. Along with a list of the vehicles tagged and towed from the property, you will be able to see pictures of the violation which are time and gps stamped.

What else can I do at Wyatts Online?

Once you have a login to the Wyatts Online System, you will be able to request a tow, or put a vehicle on a "Do not Tow" list for a period of time. You can also use the system to look up a vehicle which has been tagged or towed from your property. You can see the complete history of that vehicles violations. In the past, you needed to email or call the towing company to get the information you needed regarding a tow, including the pictures. This system puts information at your fingertips in real time.

How much does it cost to have a vehicle removed from my property?

There is not charge to the property owners/manager. All fees are paid by the owner of the vehicle.

How long do I have to wait before I can have a vehicle removed?

If a vehicle is parked on private property the owner or manager of said property can have a vehicle removed immediately. There are no required waiting periods although in some circumstances, there may be signage requirements for the removal of vehicles that have not been abandoned. If you have a vehicle you would like removed, please call us and we will ensure that all relevant regulations are followed.

Do I have to warn a vehicle before it is towed?

No. However, there are many circumstances where a warning is the right thing to do before towing a vehicle immediately. We offer free monitoring services and will patrol your parking lot to provide warnings for vehicles violating your parking regulations, but which you would like to warn before towing. We can also provide you with parking warnings that you can apply to the residents vehicle on your own. Please call to ask about monitoring or ask for some free violation notices if you would like to do the warnings yourself.

Do I have to be present when the vehicle is removed?

As the property manager or owner, either you or someone you authorize must be present when the vehicle is being towed. Colorado rules allow property owners to authorize the employees of a towing company to act as their authorized agents for purposes of towing vehicles. A signed agreement is required to authorized us to act as your agent and enforce parking violations on your property. If you would like to get an agreement in place, please call us.